



Taiwan Mobile Co., Ltd.

2Q21 Results Summary



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Business Overview



2Q21 Highlights

Telecom EBITDA
turned YoY positive



Robust e-commerce
momentum



Solid revenue growth
despite WFH



Consolidated
EBITDA

+10%
YoY
2Q21



5G Mobile Business – Growth Engine #1

2Q21 results



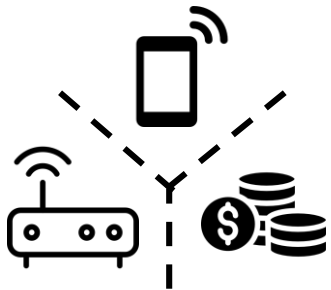
Service Adoption

Postpaid
Penetration



5G Upselling

Smartphone
Postpaid ARPU
turned YoY positive

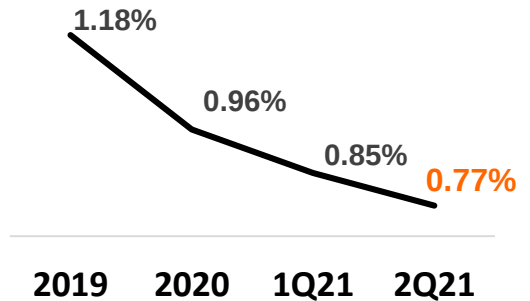


Differentiated Bundles

Double
Play & momobile

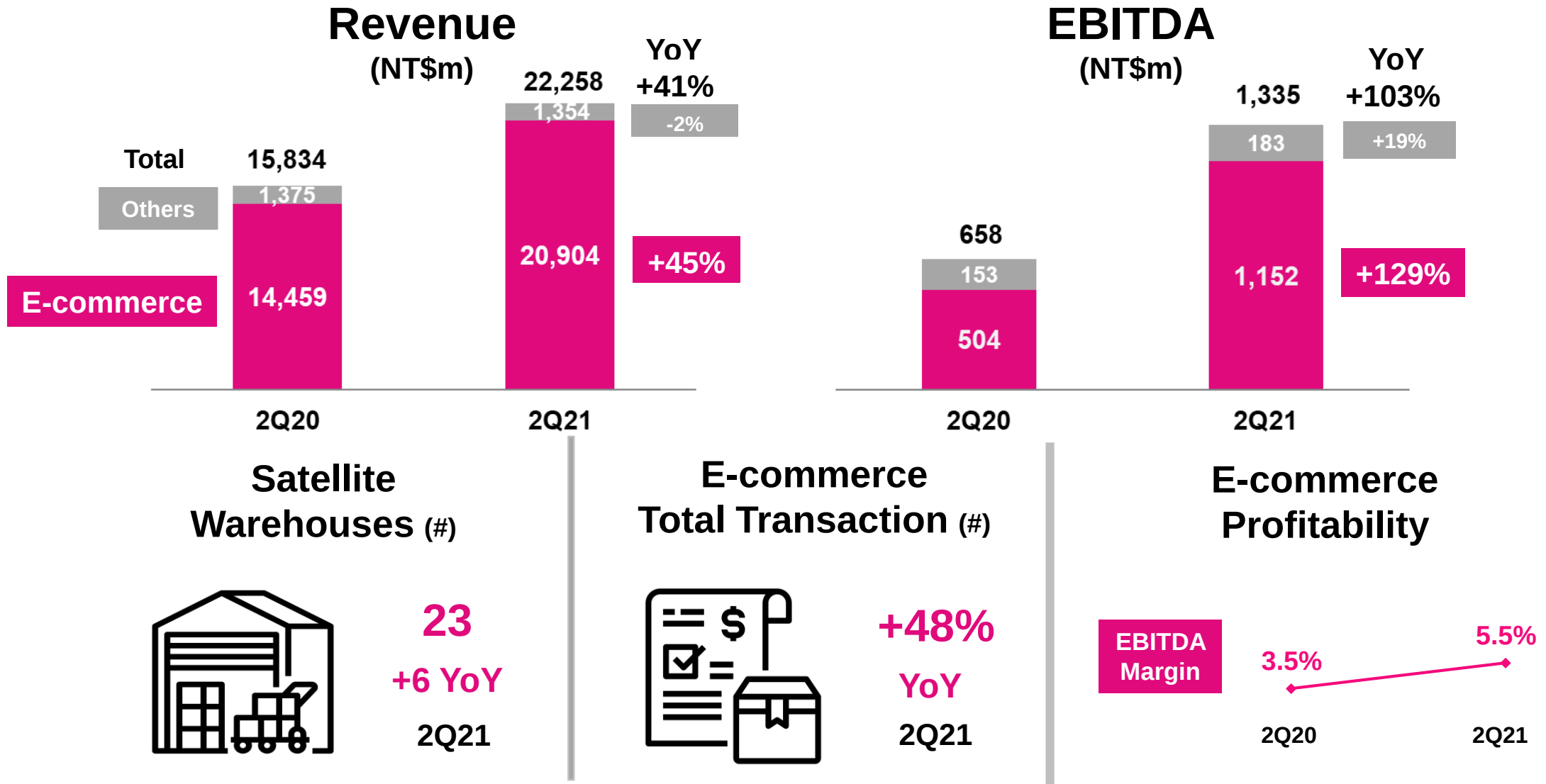


Postpaid Churn





momo – Growth Engine #2





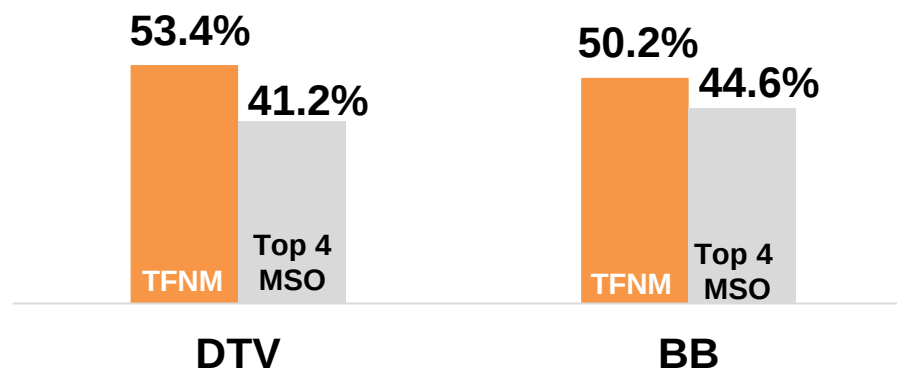
Broadband – Growth Engine #3

2Q21 Basic TV Subscribers

('000)	Subscribers	YoY
TFNM	542	-1.7%
Top 4 MSO	3,409	-2.6%

Source: Market intelligence

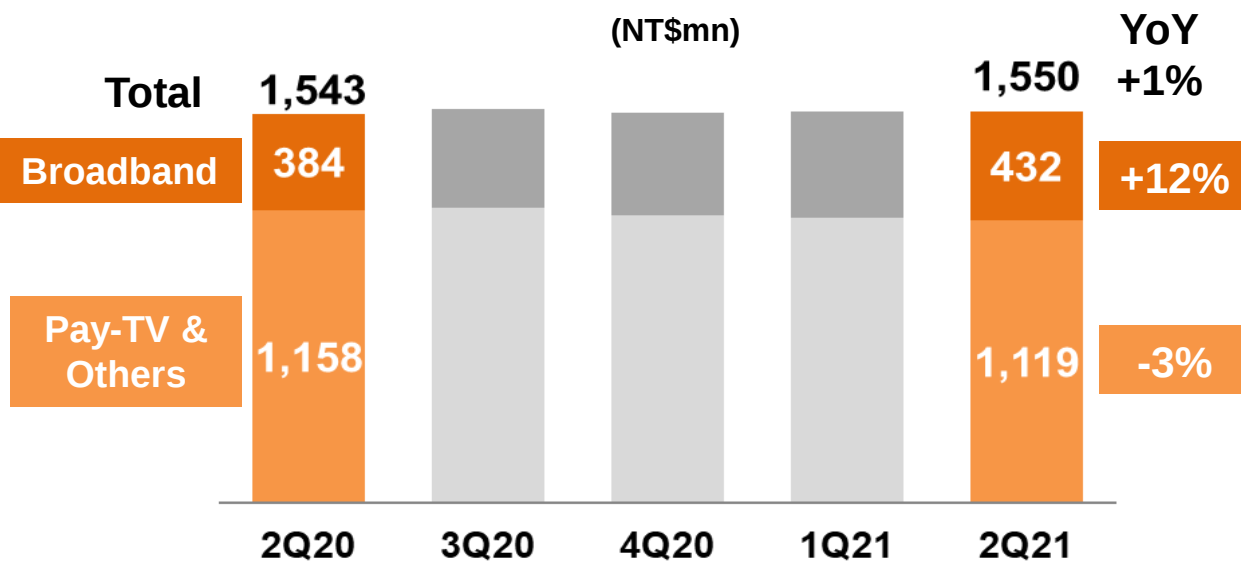
2Q21 Penetration Rate



Source: Market intelligence

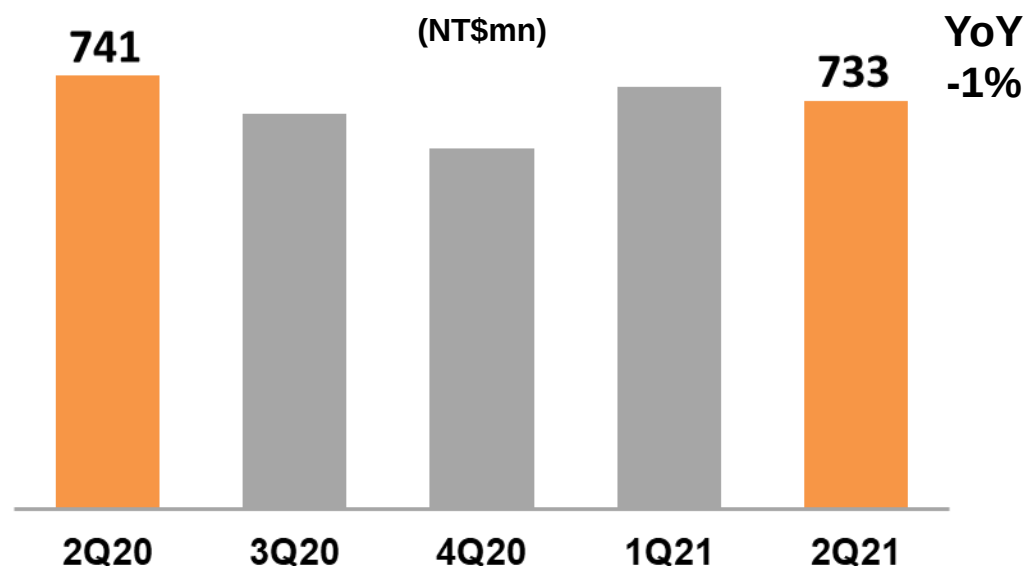
Revenue

(NT\$m)



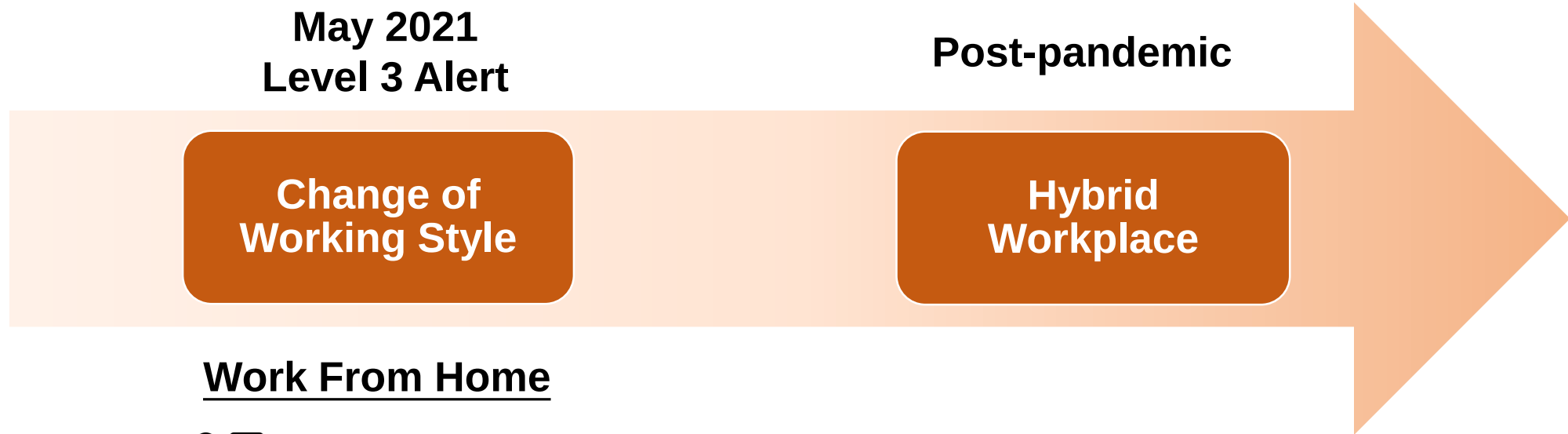
EBITDA

(NT\$m)





Accelerated Transformation amid COVID-19



Work From Home



Back office and Northern Taiwan customer service
>90%

Store Traffic



Decreased initially but
Stabilized in June

New Work Model

- WFH to continue
- Shared Workspace
- Virtual Channels



Financial Overview



Performance by Business

NT\$bn	Revenue				EBITDA			
	Telecom	CATV	momo	Total ¹	Telecom	CATV	momo	Total ¹
2Q21	15.06	1.55	22.26	38.42	6.28	0.73	1.34	8.49
% of total	39%	4%	58%	100%	74%	9%	16%	100%
2Q21 YoY	4.9%	0.5%	40.6%	22.6%	1.5%	-1.1%	103.0%	10.1%
1Q21 YoY	1.8%	0.6%	21.6%	10.9%	-9.1%	-0.4%	42.6%	-3.1%

1. The sum of each account of telecom, CATV and momo does not equal to the consolidated total number due to other revenue and inter company eliminations.



Results Summary

NT\$bn	2Q21		
	Amount	QoQ	YoY
Revenues	38.42	9%	23%
Cash Cost & Expense	(29.93)	9%	27%
Operating Income	4.26	17%	3%
Non-op. Income (Exp.)	(0.14)	nm	2741%
Pre-tax Income	4.12	13%	0%
Net Income	2.84	0%	-7%
EPS ¹ (NT\$)	1.01	0%	-6%
EBITDA	8.49	8%	10%

1. EPS is based on share count of 2.814bn in 2Q21



Balance Sheet Analysis

NT\$bn	2Q21	1Q21	2Q20
Total Assets	188.93	185.00	177.39
Current Assets	35.79	31.69	30.27
- Cash & Cash Equivalents	15.75	11.36	8.24
- Receivable & Contract Assets	14.28	13.97	13.77
- Inventories	3.92	4.66	3.72
- Other Current Assets	1.83	1.70	4.54
Non-current Assets	153.14	153.31	147.12
- Long-term Investment	4.61	4.05	3.57
- Property and Equipment	46.36	46.32	38.55
- Right-of-use Assets	9.39	9.42	9.21
- Concession	62.65	63.73	66.96
- Other Non-current & Contract Assets	30.13	29.80	28.84

	2Q21	1Q21	2Q20
Current Ratio	52%	57%	50%
Net Debt to Equity	78%	76%	81%
Net Debt to EBITDA (x)	1.62	1.83	1.68
ROE¹ (annualized)	16%	15%	18%

NT\$bn	2Q21	1Q21	2Q20
Liabilities	122.63	109.61	110.89
Current Liabilities	68.35	55.35	60.18
- ST Debts	24.14	25.13	21.69
- Accounts & Notes Payable	11.64	8.48	8.35
- Current Lease Liabilities	3.65	3.64	3.53
- Other Current Liabilities	28.93	18.10	26.61
Non-current Liabilities	54.28	54.26	50.71
- Long-term Borrowings	43.65	43.70	40.37
- Non-current Lease Liabilities	5.77	5.79	5.68
- Other Non-current Liabilities	4.85	4.77	4.66
Shareholders' Equity	66.30	75.39	66.50
Paid-in Capital	35.12	35.12	35.09
Capital Surplus	16.34	18.91	18.68
Legal Reserve	31.50	30.17	30.17
Treasury Shares	(29.72)	(29.72)	(29.72)
Un-appropriated Earnings	0.00	0.00	0.00
Non-controlling Interest	6.77	7.04	6.02
Retained Earnings & Others ²	6.28	13.85	6.24

1. ROE = Accumulated Net Income (Annualized) / Average Shareholders' Equity

2. Including accumulated profits and other equity items.



Cash Flow Analysis

NT\$bn	2Q21	1Q21	2Q20
Operating	10.03	6.00	7.47
Investing	(3.40)	(2.33)	(1.54)
Financing	(2.23)	(3.08)	(6.79)

NT\$bn	2Q21	1Q21	2Q20
Pre-IFRS 16 Operating ¹	9.03	4.95	6.50
Cash CAPEX ²	(3.39)	(2.93)	(1.90)
Free Cash Flow ²	5.65	2.01	4.60

1. "Lease expenses" previously under operating activities was reclassified into financing cash flow and investing cash flow (to a lesser extent) in accordance with IFRS 16 in 2019.

2. Excluding 5G License Fees



Event Updates



Awards and Recognitions

- The first telecom service provider in Taiwan to reach 50% 5G population coverage, certified by the National Communications Commission (NCC).
- Honored *with Global Views Monthly's* “ESG Comprehensive performance – Telecom Industry” award for 3 consecutive years and received the 2021 “Model Award” in the Education Promotion category.
- Ranked among the top 5% of listed companies in the “Corporate Governance Evaluation” conducted by the Taiwan Stock Exchange and Taipei Exchange for 7 years in a row.
- A constituent of *Taiwan Index Plus Corporation's* “FTSE4GOOD TIP Taiwan ESG Index” for 4 consecutive years.
- Ranked Top 10 in the “Greater China Business Sustainable Index” by *The Chinese University of Hong Kong (CUHK) Business School's Centre for Business Sustainability (CBS)* and *National Chengchi University (NCCU) College of Commerce Sinyi School*.



Key Message

We have weathered through telecom EBITDA compression and restored its YoY growth in 2Q21, while accelerating momo's EBITDA upswing. This turnaround in our operations shows our strategic resilience amid the pandemic. The societal shift to “everything from home”, where the world increasingly relies on digital connectivity for work, education and more will lay the foundation for our continuous expansions going forward. In this new normal, our accelerated transformation into a regional tech+telco group will position us for even faster growth while creating further long-term value for shareholders.

